

# EUROSTAR AND SUSTAINABILITY

FIND OUT ABOUT SOME OF OUR INITIATIVES TO LOOK AFTER THE PLANET



*e* EUROSTAR™



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# THE GREENER WAY TO GO SINCE 1994



It's not just our trains that are kind to the planet. From reducing paper ticketing to cutting down on single-use plastic, we're **serious about sustainability** in everything we do.



In 2021, we **joined the UN's Race to Zero**, which means we're committed to setting targets to reduce our emissions in line with climate science.





# A CLOSER LOOK AT OUR EMISSIONS

| <br>JOURNEYS FROM LONDON TO... | <br>HOW YOUR CARBON FOOTPRINT COMPARES   | <br>CO2 EMISSIONS PER PASSENGER* |  |
|---|--|---|--|
|   |  | BY EUROSTAR   | BY AIR   |
| <b>PARIS</b>  |  <b>1 FLIGHT</b><br>=<br> <b>14 EUROSTAR JOURNEYS</b>    | <br><b>4KG</b>                   | <br><b>57.8KG</b>   |
| <b>BRUSSELS</b>   |  <b>1 FLIGHT</b><br>=<br> <b>12 EUROSTAR JOURNEYS</b>    | <br><b>4.3KG</b>                 | <br><b>51.7KG</b>   |
| <b>ROTTERDAM</b>  |  <b>1 FLIGHT</b><br>=<br> <b>10 EUROSTAR JOURNEYS</b> | <br><b>7KG</b>                 | <br><b>71.5KG</b>  |
| <b>AMSTERDAM</b>  |  <b>1 FLIGHT</b><br>=<br> <b>7 EUROSTAR JOURNEYS</b> | <br><b>8.4KG</b>               | <br><b>60.7KG</b> |

\*Based on 2019 CO2e emissions. More info at [eurostar.com](https://www.eurostar.com)



# USING CLEANER, GREENER ENERGY



Our trains are **100% electric**, producing less CO2 per passenger than a flight.



In the Netherlands, we use **100% wind energy** to power our trains.



We're committed to **switching entirely to renewable energy** to run our trains in the UK, France and Belgium by 2030.





# BEEKEEPING IN THE COMMUNITY



Our staff work with local volunteers to care for **nine beehives** in Mersham – a village just a stone's throw from our Ashford office.



The hives produce **honey exclusively for our onboard menus** and Business Premier lounges.



All of the **bee swarms are sourced locally** by our beekeepers.





# KIND TO THE PLANET GOOD ON THE PALATE



Our Business Premier menu is designed with **Raymond Blanc OBE**, a Michelin-starred chef and our Culinary Director.



Every dish on our Business Premier and Standard Premier menu is made with sustainability in mind, earning us the highest 3-star rating from the **Sustainable Restaurant Association**.



We use **seasonal produce** and source ingredients from **local suppliers** in Belgium, France and the UK.





# REDUCING PAPER, SAVING TREES



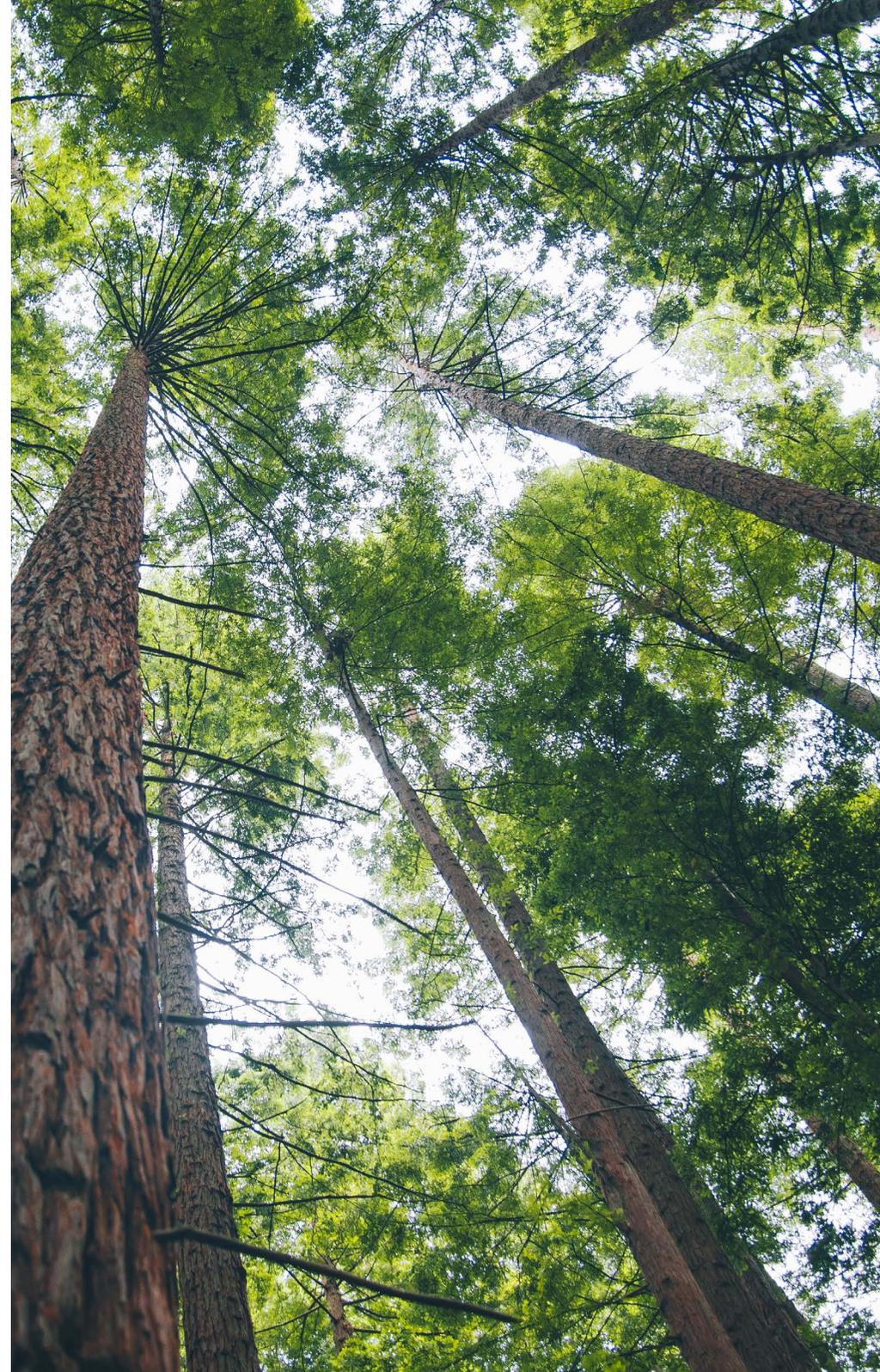
We **reduced paper ticketing** by 50% between 2017 and 2019, encouraging passengers to use e-tickets instead.



All of our onboard **menus are now available online**, helping us reduce the amount of paper we print (600,000 sheets were used in 2019). Passengers simply need to visit our onboard wi-fi portal or scan a QR code which is handed to them on the train.



We're working hard to make sure all the paper we use is **recycled**.

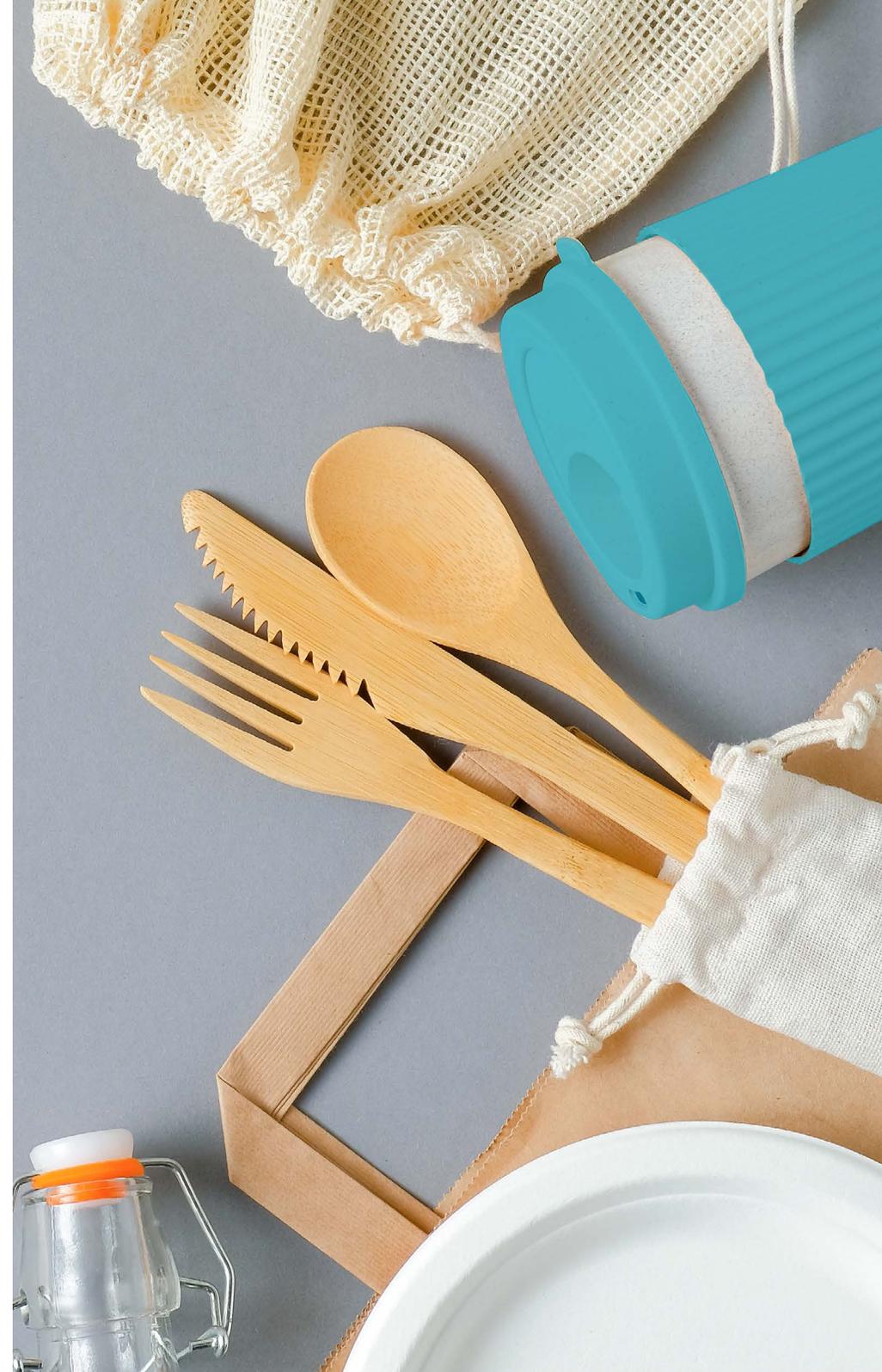




# SAYING 'NON MERCI' TO PLASTIC

Over the past few years, we've redesigned our catering to minimise usage of single-use plastics, while ensuring our passengers still receive the highest quality of service.

- ✓ We've withdrawn up to 800,000 plastic bottles per year from our Business Premier lounges and made water fountains available instead.
- ✓ More than 3 tonnes of plastic cutlery have been replaced with wooden cutlery.
- ✓ 1.5 million plastic cups have been switched to compostable plant-based cups
- ✓ We have removed 10,000 plastic straws and 80,000 swizzle sticks per year.
- ✓ Our dishes are served on reusable crockery.





# FROM FOOD WASTE TO FERTILISER



In the UK, our food waste is processed into valuable organic fertiliser and used on local farmland, while gas engines convert biogas into electricity. It is recognised as the preferred recycling treatment solution by the government.



In France, our food waste is separated, collected and turned into compost at local composting centres. This helps to reduce landfill waste and means we're not creating extra CO2 emissions by transporting it.





# CLEAN FOR PASSENGERS AND THE PLANET



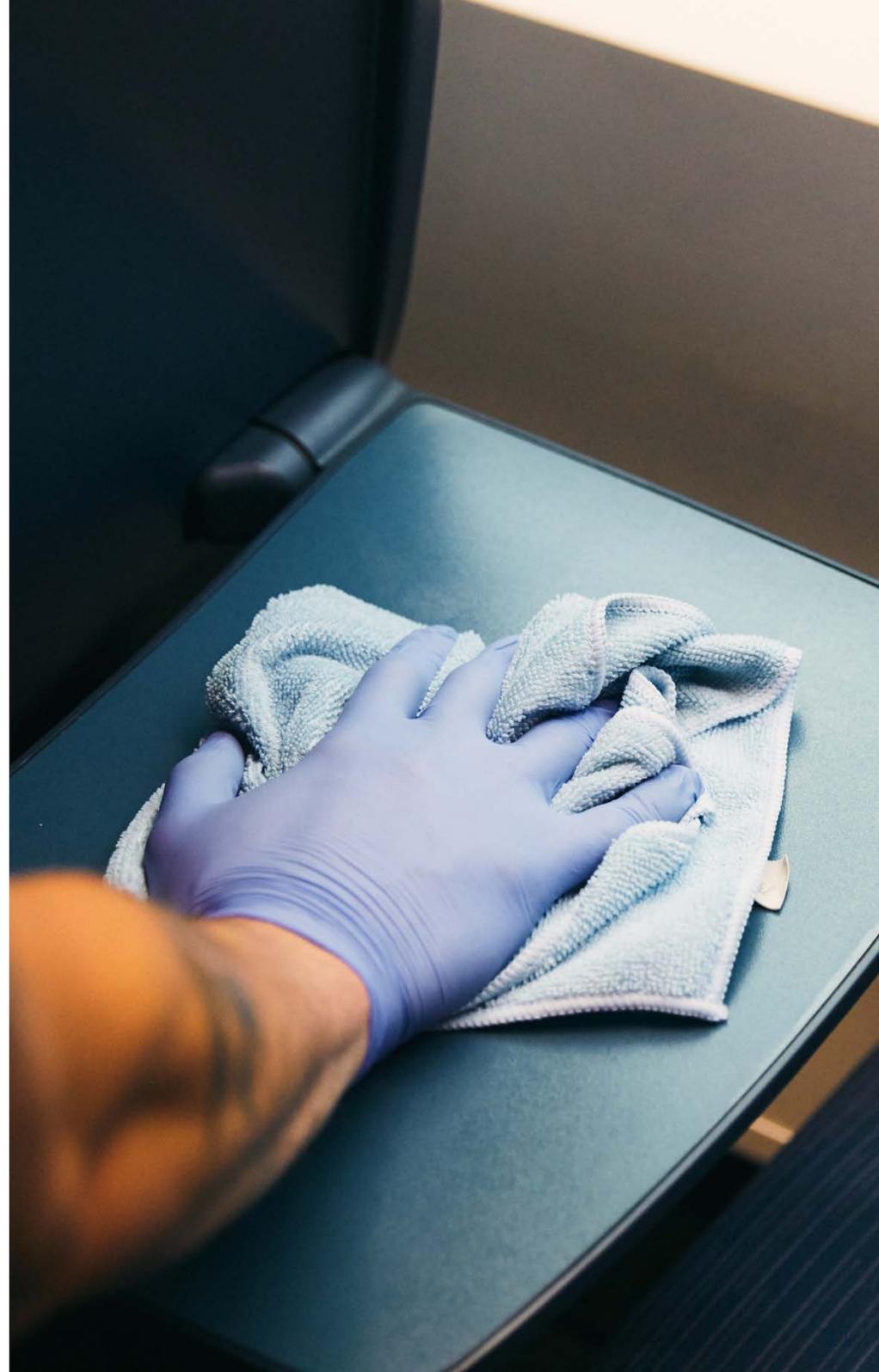
We **intensively clean our trains** before every journey, focusing on disinfecting the areas people are most likely to touch, such as door handles and tables.



In 2020, we replaced our main cleaning products with **Ecolabel accredited alternatives**.



Our suppliers also use **environmentally friendly (eco-labelled) cleaning products** or chemical-free cleaning solutions where possible.





# GIVING BACK TO OUR LOCAL COMMUNITIES

We've always had a strong sense of responsibility to the communities in which we operate.

- ✓ We're a board member at Urban Partners, a **voluntary business partnership** in the St Pancras area that commits funds, expertise and time to deliver initiatives that benefit our local neighbourhoods.
- ✓ We've partnered with Olio to **donate any unsold food** from our bar buffets to our local communities.
- ✓ We support local homelessness charities with **winter donation appeals**.
- ✓ We donated blankets from our ski trains to **animal sanctuaries** in the UK, such as Last Chance Animal Rescue.





# SUPPORTING SUSTAINABLE TRAVEL IN OUR DESTINATIONS



We encourage travellers to continue their journey with **public transport** and we sell Oyster cards and metro tickets on board.



We have partnered with Tootbus, who provide tours of our destinations using their 'planet-friendly' bus fleet.



Our destinations offer extensive public transport networks, making it easy to commute to offices or meeting locations. Passengers can also easily take **onward connections** to other business destinations across Europe.



## TRANSPORT

**VISITOR OYSTER CARD\*** £20.00

£15 OF CREDIT

£5 CARD FEES NON-REFUNDABLE

|                            |               |
|----------------------------|---------------|
| <b>PARIS CARNET (RATP)</b> | <b>£15.50</b> |
| <b>PARIS SINGLE (RATP)</b> | <b>£1.70</b>  |

\*Children under 11 travel free when travelling with one paying adult – limit of 4 children per adult. Prices correct at time of printing. Management fees included.